



# EARTH ENVIRONMENTAL & GEOTECHNICAL LTD

## STATEMENT OF POLICY FOR QUALITY ASSURANCE

Earth Environmental & Geotechnical Ltd (EEG) is a U.K. based company, founded in March 2013, providing geotechnical and environmental data acquisition, drilling, mining and advisory services. EEG are based in Stockport, Bath, Wilton and Reading.

EEG does not operate a formal quality system, but being a relatively small organisation the control and maintenance of service quality is a much simplified process. The importance of carrying out activities in a professional manner to the highest quality standard and within 'best practice' is recognised. It is therefore the policy of EEG to continually seek to meet the requirements and expectations of its clients, where appropriate, to have documented procedures for aspects of work carried out by the company, and to place particular emphasis on experience, expertise, reliability and quality in its work.

To fully realize this commitment EEG, have the following Quality objectives:

- Understand our markets and client needs and expectations and continuously improve our service accordingly;
- Develop our technology and infrastructure continuously in order that we may offer the latest technology to meet our client's expectations and the ever changing demands of the market place;
- Provide a high level of service to our clients with as minimal cause for complaint as possible;
- Ensure that when complaints are received they will be attended to in a timely manner with a view to eliminate the root cause and prevent recurrence;
- Maintain a healthy, constructive work environment to enable personnel to deliver a high quality service;
- Neither Quality nor Health & Safety will be compromised by the imposition of unrealistic timescales or by the offering of incentives.

Whilst it is the responsibility of each and every employee within the company to implement the policy, ultimate responsibility for Quality Assurance is held by the Directors to ensure and monitor effective implementation of this policy.

### ***Responsible Personnel:***

*A Czarnecki*

**A CZARNECKI (Managing Director)**

**1<sup>st</sup> June 2021**

EARTH ENVIRONMENTAL & GEOTECHNICAL LTD

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